

- SWIMMING POOL
- MOBILE HOMES
- SHOPPING CENTRE



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CAMP SITE RULES

Camping Village Mareblu wishes you a pleasant stay and reminds you of a few rules:

- 1) Upon arrival, guests must show their identity documents for registration. Minors are admitted only if accompanied by parents.
Between the beginning of June and the beginning of September, Camping Village Mareblu requires guests to wear the identification bracelets provided at the administration office during check-in procedures.
- 2) Guests may occupy pitches with the management's authorisation and accompanied by staff. Camping equipment must never block passage ways.
- 3) Daily tariffs are shown at the reception and apply from arrival to 11.00 am on the next day. We recommend paying the day before departure, to avoid last minute queues! Pitches must be vacated between 08.00 am and 11.00 am to avoid paying full-day tariffs. Camping Village Mareblu accepts Visa and Mastercard payments and there is a cash point on the camp site premises.
- 4) Tariffs are shown on every printed price table filed with the relevant authorities, together with the rules, arrival times and deposits.
 CASHIER opening hours: 08.00 h - 11.00 h/17.00 h - 19.00 h
- 5) Guests must respect nature and everything made available by the camp site and report any service issues or acts of vandalism.
- 6) It is forbidden to dig ditches and holes, plant nails and tie any type of rope to trees, pour boiling or salty waste liquids on the ground and cause any kind of damage to flowers, plants and camping services and equipment.
- 7) **Lighting fires is forbidden.** Coal barbecues have been installed on the premises in specific, well-delimited areas; in certain weather conditions (for example, strong wind) the Management reserves the right to forbid their use!
 Only gas barbecues may be used on the pitches!
- 8) The camp site provides outdoor parking for one car per party in the parking area and shall not be liable for theft or damages caused by third parties. The car park is accessed using a magnetic card. Cards are provided at the administration office during check-in procedures. A €10 deposit is required.
 The PASS provided must be visibly displayed on the car's dashboard at all times. (Unauthorised cars found within the car park will be charged the full rate from the day the camp site opened).
 Access to the camp site by car is possible only on the day of arrival and departure, to set up and dismantle equipment. To unload any other goods guests may use the available trolleys, which must be returned at the entrance immediately after use.
- 9) Guests with motorbikes or similar vehicles can drive to their pitches between 08.00 h and 14.00 h and between 16.00 h and 22.00 h. Vehicles must be parked within the owner's pitch.
- 10) **ORGANIC WASTE AND PLASTIC/GLASS/CAN RECYCLING**
 Organic waste bins are positioned around the camp site, mostly in the area near bathroom facilities. Waste must be disposed of in well closed bags and placed in the bins. Glass, plastic and cans, must be disposed of inside the green bins found next to the organic waste bins.
- 11) **Guest must abide by the camp site rules of cleanliness and hygiene.** When using the camp site's facilities and toilettes, children must be accompanied. Parents are directly responsible for the dangerous behaviour of their children and any disturbance and damage they may cause.
- 12) Any contagious disease must be immediately notified to the Management or the camp site doctor.
- 13) The water taps found around the camp site should only be used to collect water; cutlery and dishes must be washed in the dedicated areas where the central facilities are located.
- 14) **Quiet time is between 14:00 h and 16:00 h and between 23:00 h and 08:00 h.** (At night, during high season, quiet time may be postponed until 23.30 h!)
 Guests are kindly asked to keep noise down to a minimum throughout the day. The volume of TVs and audio devices must be set very low.
- 15) Games of football can be played only on the football pitch.
- 16) Guests use facilities, including swimming pool and playground, at their own risk and peril; parents are required to accompany their children when they use these facilities. **Dogs and all other animals are not allowed in the swimming pool area.**
- 17) **Guests must look after their belongings.** The management is not liable for thefts or damaged property, except for any items stored on guests' behalf for which the management provides a receipt that must be shown together with an ID at the time of collection.
 Sums of money may also be deposited at the administration office and may be withdrawn as required showing the receipt initially provided by the Management.
- 18) **Cancellations:** Guests who cancel within 30 days before the scheduled arrival date will receive their entire deposit back. Guests who cancel between 30 days and a week before the scheduled arrival date, may use their deposit within a year. Guests who cancel within one week from the scheduled arrival date will not receive their deposit back. No shows: If 24 hours after the scheduled arrival date no contact is made via fax or email, all booking rights shall be cancelled and the pitch will be made available.
- 19) Dog, cat and other animal owners **must be equipped with scoopers and plastic bags and clean after their pets** and are liable for any injuries to people, or damages to property their pets may cause. Pets must be kept on a leash. Pets must not disturb neighbour guests who may not be animal lovers.
No dogs of any size are admitted on the premises between 06/07/2019 and 24/08/2019
- 20) **Air Conditioning:** air conditioning units that make noise or cause disturbance to neighbours are not admitted on the premises.
 Units may not be switched on between 21.00 h and 08.00 h, and the rest of the time they can only be used when strictly indispensable and **only** in the presence of their owners.
Access to the camp site is subject to the acceptance of these rules.
The Management reserves the right to ask guests whose behaviour disrupts the harmony and spirit of the camp site to leave the premises.

DAY VISITORS:

- I) Day visitors must leave an ID at the administration office and collect it when they leave, presenting the receipt they were provided upon arrival.
- II) Day visitors can spend time with friends and family for free for maximum 1 hour; after that, the camp's tariffs displayed in the administration office will apply.
- III) Visitors may stay at the camp site until 22.00 h, then they must collect their IDs and leave the premises. If they wish to stay the night, the management must be informed beforehand.
- IV) Guests are responsible for any inappropriate behaviour on their visitors' part.
- V) Anyone who does not comply with these rules will be denied access.